**Customer Warranty Claim From**

|  |  |  |  |
| --- | --- | --- | --- |
| **CUSTOMER DETAILS** | | | |
| **System Installation Date** |  | **Contract No.** |  |
| **Customer Name** |  | | |
| **Installation Address** |  | | |
| **Postal Address** |  | | |
| **Contact No** |  | | |
| **Mobile No** |  | | |
| **Email Address** |  | | |

|  |  |
| --- | --- |
| **SYSTEM DETAILS** | |
| **Solar system size** |  |
| **Solar Inverter size** |  |

|  |  |  |
| --- | --- | --- |
| **FAULT DETAILS** | | |
| **Status message on the inverter screen** | |  |
| **Fault is (please circle the option)** | | **Permanent / Sporadic** |
| **Fault description** |  | |
| **Please enclose more details** |  | |

|  |  |
| --- | --- |
| **SIGNATURE** | |
| **CUSTOMER PRINT NAME** |  |
| **SIGNATURE** |  |
| **DATE** |  |

|  |
| --- |
| **How to submit** |
| Please return this form with customer signature to below address:  ***Unit7 / 640 Geelong Road, Brooklyn VIC 3109***  Or scan the copy and email to : ***support@supasolar.com.au*** |